



Hospitality – Customer Satisfaction Template

1. How often do you visit our restaurant?

- Daily
- Weekly
- Monthly
- Every 3 months
- First Time
- Other _____

2. Please rate the overall quality of our restaurant:

	Excel	Good	Fair	Poor
Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Did you get good value for your money?

- Yes
- No

4. Will you recommend us to your friends?

- Yes
- No

5. Please provide your Zip/ Postal code:

6. If you'd like to receive discounts and promotions, please enter your email address:

7. Please select your birth month:

- January
- February
- March
- April
- May
- June
- July
- August
- September
- October
- November
- December

8. What is your Gender?

- Male
- Female

Age Group?

- 0-18
- 19-24
- 25-40
- 40+

9. Please enter your server's name (found on your bill):

10. How can we do better?

Thank you very much for your participation in our survey.